**ABSTRACT**

One major stakeholder of university libraries is researchers of every level. Services for this group of library users need to be smooth, direct, and beneficial to succeed. Interviews with professors, postdocs, and Ph.D. students at the medical department of Leipzig university, revealed several desiderata in the publication process.

One of them is being supported by experts in graphic design, typesetting, and handling of data formats. Media designers can provide such support. The medical and sciences branch restructured the staff and implemented a media designer as a service provider in the publication process. Researchers now hand over manuscripts for typesetting or raw graphical data for polished graphics to the media design service and receive the final product.

The service was first established with selected working groups and will be available for the whole faculty after evaluation. The services enabled a deep collaboration between the subject librarian, media designer, and researchers, resulting in several workshops and consultations on publication-related topics (e.g., research data, open access, literature research).

**SERVICES**

Libraries are specialists for allocation of literature, a role they established over the last centuries. With the advent of digitalization, library users can directly access literature without noticing, that the services is provided by the library. Therefore, the recognition of libraries in the research process decreased.

**COLLABORATIONS**

Researchers are faced with an increased amount of publication-related tasks:
- Design of graphics for visualization
- Writing articles in English (not mother tongue)
- Management of research data
- Research of up-to-date literature
- Publication of articles open access, additionally

Liaison librarians, librarians, and staff with special education (graphic designers, copy editors, etc.) can provide vital help in the research process.

**YOUR TURN!**

Now it is your turn! What services do you think libraries should offer in the publication process? Which services do you already provide?

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