

2021-2023 Unit Action Planning

Unit Information

Unit Name

Knowledge Management Section

Unit Chair

Spencer Acadia

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Unit Secretary

Frank Cervone

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Unit Information Coordinator

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Division Chair

Camille Callison

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Strategic Direction 2 - Inspire and Enhance Professional Practice

Strategic Direction 2 Activities/Outputs

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

2.1. Joint project between KM Section and ET Section

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

Database/Register/Map

Please provide a brief description of the activity/output:

The Knowledge Management and Education & Training Sections will collaborate on a project that assesses the global field of knowledge management (KM) education. Specifically, the project focuses on determining which higher education institutions worldwide offer credentials in KM, what those credentials are (e.g., degree, certificate, etc.), and what are the requirements to receive that credential. Completion of the project will result in a freely available listing of these institutions and related information with the possibility of several scholarly publications describing, discussing, and expanding upon the project.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

2.1 Produce, communicate and distribute key resources and materials that inspire the profession

Completion status as of today - Beginning of cycle

2022-2023 Output

Expected completion month

December

Expected completion year

2022

Names of Standing Committee members who will be working on this activity/output:

(Listed alphabetically by last name) Kendra Albright, Frank Cervone

Activity/Output Context**What need is this activity/output filling or what problem will be solved for your sector?**

No project such as this currently exists. For the first time, completion of the project will result in a registry of all higher education institutions globally who offer credentials in knowledge management (KM). The registry will make it easier for LIS/KM students, faculty, researchers, and professionals to know about worldwide locations where KM education is available and KM research is taking place.

Target group(s)

Library Professionals

The library and information field as a whole

Our Unit's sector

Other - Write In: Students and faculty in and/or seeking KM university program information and education; Non-LIS public and private sectors requiring KM expertise

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding

Resources saved

How will this activity/outcome move the Unit's sector forward?

Successful completion of the project will result in a list of universities worldwide that offer credentials in knowledge management (KM). This registry will benefit the global KM field by informing LIS/KM students/faculty, professionals/organizations, and non-LIS sectors requiring KM expertise.

How will you measure the performance and impact of your work?

Other - Write In: Completion of the KM education registry; scholarly output describing, discussing, and expanding upon the project

Activity/Output Collaborations**IFLA Professional Structure collaborators**

Education and Training

Status of collaboration

Confirmed

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Activity/Output Communication

How will you communicate this output to your stakeholders?

Mailing list

Newsletter

Publication (Professional Report, guideline)

Social Media

Website, Blog post, news item

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Strategic Direction 3 - Connect and Empower the Field

Strategic Direction 3 Activities/Outputs

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.1. WLIC 2022 Open Session

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Session

Please provide a brief description of the activity/output:

This activity is the WLIC 2022 Open Session. No details can be provided at this time because the organizing team awaits further information from IFLA about the WLIC theme and expectations. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

Not started

Expected completion month

August

Expected completion year

2022

Names of Standing Committee members who will be working on this activity/output:

(Listed alphabetically by last name) Kendra Albright, Ágnes Hajdu Barát, Elsa de Almeida Valente [co-chair]

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

The Open Session is an expected annual activity. No details can be provided at this time because the organizing team awaits further information from IFLA about the theme and expectations. Without knowledge of WLIC's 2022 theme, we do not yet know what our Open Session topic will be. As such, we do not yet know what type of problem(s) or issue(s) will be addressed. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Library Professionals
Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding
Increased skills/competences/abilities
Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Open Session is an expected annual activity. No details can be provided at this time because the organizing team awaits further information from IFLA about the theme and expectations. Generally, the Open Session provides a venue to showcase current global KM research.

How will you measure the performance and impact of your work?

Other - Write In: Number of papers or presentation topics submitted; Diversity of geographic location of authors who submit papers or presentation topics; Number of attendees present at the Open Session.

Activity/Output Collaborations

IFLA Professional Structure collaborators

Status of collaboration

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Eva Semertzaki, former KM Section Chair and Standing Committee Member [co-chair]

Activity/Output Communication

How will you communicate this output to your stakeholders?

Newsletter

Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of Completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.2. 2022 Knowledge Café

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Session

Please provide a brief description of the activity/output:

This activity is the 2022 Knowledge Café. No details can be provided at this time because the organizing team awaits further information from IFLA about the WLIC theme and expectations. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

Not started

Expected completion month

August

Expected completion year

2022

Names of Standing Committee members who will be working on this activity/output:

(Listed alphabetically by last name) Monica Ertel [chair], Maggie Farrell

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

The Knowledge Café is an annual activity put on by the KM Section. No details can be provided at this time because the organizing team awaits further information from IFLA about the theme and expectations. Without knowledge of WLIC's 2022 theme, we do not yet know what our Knowledge Café topics will be. As such, we do not yet know what type of problem(s) or issue(s) will be addressed. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Library Professionals
Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding
Increased skills/competences/abilities
Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Knowledge Café is an annual event put on by the KM Section. No details can be provided at this time because the organizing team awaits further information from IFLA about the theme and expectations. Generally, the Café provides rich opportunities for collaborative discussion, experience-sharing, and problem-solving.

How will you measure the performance and impact of your work?

Survey

Activity/Output Collaborations

IFLA Professional Structure collaborators

Continuing Professional Development & Workplace Learning

Status of collaboration

Potential

IFLA Professional Structure collaborators

Management and Marketing

Status of collaboration

Potential

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Chartered Institute of Library and Information Professionals (CILIP)

Please list any additional collaborators and the status of the collaboration below:

David Byrne, former KM Section Corresponding Member

Activity/Output Communication

How will you communicate this output to your stakeholders?

Mailing list
Newsletter
Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of Completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.3. 2022 Satellite Meeting

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Satellite Meeting

Please provide a brief description of the activity/output:

The Satellite Meeting is an annual event put on by the KM Section. A similar theme of the cancelled Satellite Meeting from 2020 will be reused, but the organizing team awaits further information from IFLA about the WLIC theme and expectations to best align the reused theme to WLIC's 2022 theme. The theme we plan to reuse is: Human-Centered Knowledge Management: Connecting, Inspiring, and Engaging, but we need to know the WLIC 2022 theme so the Satellite Meeting theme can be further tailored.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

Not started

Expected completion month

August

Expected completion year

2022

Names of Standing Committee members who will be working on this activity/output:

(Listed alphabetically by last name) Ágnes Hajdu Barát, Maggie Farrell, Stephen Lei, Liz Turner [co-chair], Long Xiao

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

The Satellite Meeting is an annual activity put on by the KM Section. In general, the Satellite Meeting theme will address KM from a human-centered (rather than a technology-centered) approach. We cannot be more specific at this time without knowledge of WLIC's 2022 theme because we want to best align the theme of our Satellite Meeting with that of WLIC. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Library Professionals
Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding
Increased skills/competences/abilities
Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Satellite Meeting is an annual event put on by the KM Section. Generally speaking, this Satellite Meeting will move the KM sector forward by providing a venue to consider and discuss KM from a human-centered approach rather than the more typical technological approach.

How will you measure the performance and impact of your work?

Other - Write In: Number of papers or presentation topics submitted; Diversity of geographic location of authors who submit papers or presentation topics; Number of attendees present at the Satellite Meeting.

Activity/Output Collaborations

IFLA Professional Structure collaborators

Digital Humanities/Digital Scholarship

Status of collaboration

Confirmed

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Xuemao Wang, convenor for Digital Humanities / Digital Scholarship Special Interest Group [co-chair]; Jane Dysart, former KM Section Standing Committee Member

Activity/Output Communication

How will you communicate this output to your stakeholders?

Newsletter
Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.4. WLIC 2023 Open Session

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Session

Please provide a brief description of the activity/output:

This activity is the WLIC 2023 Open Session. No details can be provided at this time as it is far too soon. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

2022-2023 Output

Expected completion month

August

Expected completion year

2023

Names of Standing Committee members who will be working on this activity/output:

This is not yet determined.

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

This activity is the WLIC 2023 Open Session. No details can be provided at this time as it is far too soon. As such, we do not yet know what type of problem(s) or issue(s) will be addressed. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Library Professionals
Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding
Increased skills/competences/abilities
Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Open Session is an expected annual activity. No details can be provided at this time as it is far too soon. Generally, the Open Session provides a venue to showcase current global KM research.

How will you measure the performance and impact of your work?

Other - Write In: Number of papers or presentation topics submitted; Diversity of geographic location of authors who submit papers or presentation topics; Number of attendees present at the Open Session.

Activity/Output Collaborations

IFLA Professional Structure collaborators

Status of collaboration

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Activity/Output Communication

How will you communicate this output to your stakeholders?

Newsletter
Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.5. WLIC 2023 Knowledge Café

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Session

Please provide a brief description of the activity/output:

This activity is the 2023 Knowledge Café. No details can be provided at this time as it is far too soon. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

2022-2023 Output

Expected completion month

August

Expected completion year

2023

Names of Standing Committee members who will be working on this activity/output:

This is not yet determined.

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

This activity is the 2023 Knowledge Café. No details can be provided at this time as it is far too soon. As such, we do not yet know what type of problem(s) or issue(s) will be addressed. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding

Increased skills/competences/abilities

Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Knowledge Café is an annual activity put on by the KM Section. No details can be provided at this time as it is far too soon. Generally, the Café provides rich opportunities for collaborative discussion, experience-sharing, and problem-solving.

How will you measure the performance and impact of your work?

Survey

Activity/Output Collaborations

IFLA Professional Structure collaborators

Status of collaboration

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Activity/Output Communication

How will you communicate this output to your stakeholders?

Newsletter
Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of Completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

3.6. 2023 Satellite Meeting

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

WLIC Satellite Meeting

Please provide a brief description of the activity/output:

The Satellite Meeting is an annual activity put on by the KM Section. No details can be provided at this time as it is far too soon. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Activity/Output type

New activity or initiative

This activity/output is matched most closely with which Key Initiative?

3.4 Provide targeted learning and professional development

Beginning of cycle - What is the completion status as of today?

2022-2023 Output

Expected completion month

August

Expected completion year

2023

Names of Standing Committee members who will be working on this activity/output:

This is not yet determined.

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

The Satellite Meeting is an annual activity put on by the KM Section. No details can be provided at this time as it is far too soon. As such, we do not yet know what type of problem(s) or issue(s) will be addressed. Nonetheless, the KM Section is committed to developing, organizing, and executing this event.

Target group(s)

Library Professionals
Our Unit's sector

What will the outcome for the target group be as a result of the work described?

Gained knowledge/awareness/understanding
Increased skills/competences/abilities
Other - Write In: Professional networking

How will this activity/outcome move the Unit's sector forward?

The Satellite Meeting is an annual activity put on by the KM Section. No details can be provided at this time as it is far too soon. Generally, the Satellite Meeting provides a venue to showcase current global KM research.

How will you measure the performance and impact of your work?

Other - Write In: Number of papers or presentation topics submitted; Diversity of geographic location of authors who submit papers or presentation topics; Number of attendees present at the Satellite Meeting.

Activity/Output Collaborations

IFLA Professional Structure collaborators

Status of collaboration

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Activity/Output Communication

How will you communicate this output to your stakeholders?

Newsletter
Social Media

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of Completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Strategic Direction 4 - Optimise our Organisation

Strategic Direction 4 Activities/Outputs

Activity/Output Description

Activity/Output - e.g. Unit Guidelines, Workshop Series, etc.

4.1. Continue sponsorship of Digital Humanities / Digital Scholarship Special Interest Group as it works toward Section status

Activity/Output Category (most closely matched)

If you have a new category to add, please contact professionalsupport@ifla.org

Networking/Collaboration/Partnership

Please provide a brief description of the activity/output:

The Knowledge Management (KM) Section currently sponsors the Digital Humanities / Digital Scholarship (DH/DS) Special Interest Group (SIG). The KM Section will continue to do so over the next two years (through WLIC 2023) as the SIG works toward its own Section status.

Activity/Output type

Continuation of an ongoing activity

This activity/output is matched most closely with which Key Initiative?

4.3 Increase, diversify and engage our membership

Beginning of cycle - What is the completion status as of today?

More than 50% complete

Expected completion month

August

Expected completion year

2023

Names of Standing Committee members who will be working on this activity/output:

(Listed alphabetically by last name) Spencer Acadia, Maggie Farrell, Stephen Lei, Elsa de Almeida Valente, John Wang, Long Xiao, Lihong Zhou

Activity/Output Context

What need is this activity/output filling or what problem will be solved for your sector?

Continued sponsorship of the DH/DS SIG by the KM Section is necessary to ensure that the fields of digital humanities and digital scholarship are organizationally represented within IFLA and internationally represented within the LIS sector.

Target group(s)

Library clients

Library Professionals

The library and information field as a whole

Other - Write In: IFLA; scholars and researchers in digital humanities and digital scholarship

What will the outcome for the target group be as a result of the work described?

Other - Write In: Global professional representation and advocacy of digital humanities and digital scholarship within IFLA and the LIS sector.

How will this activity/outcome move the Unit's sector forward?

Although the KM Section's sponsorship and support of the DH/DS SIG itself may not directly advance the field of knowledge management as a whole, our continued involvement with the SIG will assist it in eventually becoming its own Section, pending approval from IFLA.

How will you measure the performance and impact of your work?

Other - Write In: Number of collaborations with the DH/DS SIG; Successful transition of SIG to Section

Activity/Output Collaborations

IFLA Professional Structure collaborators

Digital Humanities/Digital Scholarship

Status of collaboration

Confirmed

IFLA Professional Structure collaborators

Status of collaboration

IFLA Regional Structure collaborators

Status of Collaboration

List any confirmed external collaborators

List any potential external collaborators

Please list any additional collaborators and the status of the collaboration below:

Activity/Output Communication

How will you communicate this output to your stakeholders?

Other - Write In: For internal purposes: Basecamp, Business Meetings, Planning / Leadership Meetings, Action Plans, Annual Reports

Activity/Output Updates - Return to this section by the dates below to provide a status update for this output.

2022 Mid-term Update - What is the completion status as of 15 March, 2022?

Any information to add about this March 2022 Update?

2022 Mid-cycle Action Plan - What is the completion status as of 1 October, 2022?

Any information to add about this October 2022 Update?

Please describe any major changes/adjustments from initial 2021-23 Action Plan.

2023 Mid-term Update - What is the completion status as of 15 March, 2023?

Any information to add about this March 2023 Update?

End of cycle - What is the completion status as of 1 August, 2023?

Professional Council (PC) Funding

Would you like to submit a funding proposal?

No