IFLA Knowledge Management Section
Business Meeting Minutes
Sunday, August 20 2023
15:45 – 17:45 local time (CEST)

The meeting was held onsite (Dock 16 room, Conference Centre) and online via Zoom

- Outgoing officers: Spencer Acadia, chair; Frank Cervone, secretary
- Incoming officers: Maggie Farrell, chair; Elsa de Almeida Valente, secretary
- Continuing officer: Lihong Zhou, information coordinator

1. Call to order, welcome, and brief introductions – Maggie Farrell
   Due to a prior commitment, Spencer was not able to attend the meeting. Given issues with starting the Zoom session in the conference center, Maggie started the on-site meeting as Frank was not yet able to join. The Zoom issues were addressed at approximately 16:15, and the online guests were able to join then.

2. Record of attendees
   Present:
   - Incoming members: David Byrne (online), Evviva Lajoie, Adetoun Oyelude, Lilia Pavlovsky, Natalie Buda Smith (online)
   - Outgoing members: Frank Cervone (online), Long Xiao, Xuemao Wang
   - On-going members: Kendra Albright, Agnes Hajdu Barat, Maggie Farrell, Elsa Valente, Lihong Zhou (online)
   - Observers: Leda Bultrini, Sabrina Celi, Mark Kuster, Jenny Mackiewicz, Rebecca Miller, Marydee Ojala, Athena Salaba
   Absent, regrets sent (on-going or outgoing only):
   - Monica Ertel, Steffen Wawra, Stephen Lei, Spencer Acadia
   Did not attend, no communication received (on-going or outgoing):

3. WLIC 2023 KM main events

Open sessions:

   Maggie discussed the Open Session (099), jointly organized by the KM and CPDWL Sections, which was a knowledge café on the topic: Coming together: Sharing Community knowledge. Unfortunately, the knowledge café and the open session organized by the SIG DH/DS were scheduled by IFLA for the same time, which made it difficult for some members to choose which session to attend.
Xuemao and Jenny discussed some other events to note including the Open Session (097), jointly organized by the DH/DS and AI SIGs, on *Will generative AI be a friend or foe in the future of librarianship?* As well as the DH/DS Business Meeting (Session 123) on Tuesday. As IFLA did not provide fully hybrid facilities for SIG business meetings, Xuemao and Jenny will use their own laptops to facilitate the meeting.

Xuemao also discussed efforts in spinning the DH/DS SIG into a distinct section. While there is interest in the topic, there are requirements that IFLA has set that must be met but these are also in flux. One issue is there needs to be more (paid) IFLA members in the section.

**Satellite Meeting:**

The satellite meeting was held on Saturday, August 19 from 8:30 to 15:30 CEST. It was jointly organized by the KM and SET Sections and the topic was *Perspectives on global knowledge management training and education.*

The satellite meeting was a hybrid event as IFLA requested. A full report on the satellite meeting will be forthcoming but it is clear that attendance was disappointing. While over 50 people had responded they would attend, on-site attendance was only 5 people other than the speakers and organizers. Online attendance reached a total of 4 people at its height. A discussion ensued on what the reasons for the lack of attendance may have been. Elsa proposed a survey of the people who had indicated they would attend to find out why they did not show up.

4. **KM + DH/DS Social Dinner**

At this point, the online attendees were able to fully participate

Frank announced that Spencer had arranged for the KM social dinner to take place Wednesday, August 23, 2023 at 19:00 at Dudok Restaurant, Meent 88, Rotterdam. Because of the way group reservations are handled in the Netherlands, attendees needed to let Spencer know in advance they would be attending so payment could be arranged.

5. **Changes and updates to KM Section**

Frank reported on changes for the 2023-2025 in the KM section. Sixteen outgoing members have ended their terms and 16 incoming members have joined. Maggie Farrell will be the new KM chair for a two-year term. Elsa de Almeida Valente is the new KM secretary for a two-year term. Lihong Zhou continues in the role of KM information coordinator for another two-year term. David Byrne will become a KM mentor for a four-year term; however, Eva Semertzaki has kindly requested to withdraw candidacy as KM mentor. Maggie will talk to former members of the section about their interest in filling this open mentor position.
6. Joint project between KM and SET

Kendra Albright gave a report and update on the progress of the KM-SET project on global KM education, including the 2023 KM-SET Satellite Meeting in Rotterdam at Erasmus University. Although we only had about 12 participants, the satellite meeting was capped at a full 50 registrations. We had three speakers talk about their experiences with KM education in their regions including South Asia, Iran, and Brazil. Their conclusions support the need for additional research in this area, so names were collected from attendees at the satellite meeting as well as the KM and SET business meetings of those who are interested in working on this project.

7. Upcoming reports and planning for WLIC 2024
   a. WLIC 2023 KM Open Session success report
      i. Maggie and Monica to submit to Spencer on or before Friday, September 8, 2023 for inclusion in Annual Report
   b. KM Satellite Meeting 2023 success report
      i. Frank and Kendra to submit to Spencer on or before Friday, September 8, 2023 for inclusion in Annual Report

8. Open discussion

A discussion about the issues the section will need to considered related to hosting the 2024 WLIC in Dubai was brought up by Maggie. As many members of IFLA plan do not plan on attending in Dubai given concerns related to censorship of topics as well as exclusion of LGBTQ+ members, alternative options were discussed. In particular, attention was focused on possible alternates for a satellite meeting, which may be conducted virtually. Maggie will put together a committee to investigate.

9. Next meeting

Maggie will set a date for the section mid-term meeting, which will be held virtually. This needs to occur in the first half of 2024. Information to be posted on Basecamp

10. Adjournment

Maggie moved to adjourn the meeting, which was unanimously approved.