



IFLA Section Document Delivery and Resource Sharing



Approved Minutes of the RSCVD Committee

Teleconference (Zoom), 10 January 2024

Attendance:

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Apologies:

May Samaha may.samaha@usj.edu.lb (Lebanon)

1. Opening

a. Welcome and Introductions

- Chair of the RSCVD Committee Carmen Lomba opened the meeting with the welcoming remarks and apologies on behalf of those who could not attend.

- As it is the first RSCVD meeting, all members introduced themselves and welcomed the new members who joined the committee from volunteering countries. Members are Aysel Senoglu, Ibrahim Farah, Mallikarjun Dora, May Samaha (could not attend)
- The Committee welcomed the honorary members: Ertugrul Cimen, Peter Bae, Peter Collins, Tina Baich (could not attend).

2. Strategic Document

- Carmen shared the RSCVD strategic document to the committee and introduced the RSCVD goals based on the rules of governance of RSCVD and invited all members to participate in the action plans, and write their names next to the action, and to feel free to update the document. The goals are:

1. Communication: (internal communication between RSCV community)

- The aim of the goal is to develop standard workflows & facilitate the communication between the requestors and Talaria. As a priority the following were established:
 - a. Listservs: rscvd@iflalists.org
 - b. Update FAQ of RSCVD web
 - c. Use of the social media

All other actions to be completed along the way:

- a. Establish a mailbox for the committee to facilitate the communication.
- b. Collect volunteers to translate the training tools in other languages.
- c. Publishing Posts on the RSCVD website
- d. Publishing Posts on the IFLA DRS website.

2. Promotion (External Communication)

- a. Using international channels like:
 - DocDel docdel-l@iflalists.org
 - Contacts of HERMES Publication (Chapter 2)
 - Contacts of HERMES newsletter (Stefania)
 - Contacts of Liege Erasmus 2022
 - ILDS meeting 2024 mailing list.
- b. National channels:
 - Spain (Academic and Medical libraries)
 - Italy – NILDE
 - India – LIS Mailing Lists
 - Turkey - ANKOS
- c. Other National and Regional Channels:
 - Research & Libraries Association (UNAK)
 - Turkish Library Association (TL)
 - LIDS Consortium Lebanon
 - South America
 - Portugal,
 - UL and Ireland.

3. Training:

- Considered the core of the strategic planning, Carmen listed the tasks to be developed along the 2 years:
 - a. *Online webinars:*
 - Committee suggested to organize a set of webinars to promote RSCVD & Talaria and to become Ambassadors of RSCVD in own country.
 - b. *Summer workshops in Santander (Spain)*

- In-person workshop gathering the European Colleagues to be introduced to Talaria (By Carmen)
- c. *Training materials designs, updates, and translation*
- Silvana and Stefania created the training materials and now are being translated into Spanish.
 - Deborah confirmed having subtitles to the Video pills.
 - Silvana and Stefania already provided the first test training for Talaria, in April 2023 in Hague at the closing conference of the HERMES project. It was followed by several trainings in July, and they are working on creating a calendar for online training to train on Talaria software and introduce the concept of RSCVD and the philosophy behind it. Similar RSCVD trainings were done in Lebanon.
 - Ibrahim highlighted the importance on promoting the values of RSCVD, our mission, philosophy, and why the whole work is done. “We should be Ambassadors in our own country”, and in our presentations to start with explaining the philosophy behind the project, and how to use the software on the 2nd part.
 - Mallikarjun representing India suggested to have a workshop, webinars, introducing RSCVD and asking more people to join.
 - A suggestion to dedicate a small group to design a set of webinars bi-monthly or monthly, to promote RSCVD and Talaria.
 - Silvana suggested doing Training for trainers for all those who want to be ambassadors to RSCVD and that was agreed by everyone.
 - Ertugrul added the importance of this action, and to clarify that Talaria is not a risky platform intended to destroy other software, but to fill a gap in the world that is not currently offered by others.

- Tom suggested to refine the Manifesto in a series of talking points to help promote the RSCVD way as it is a philosophy as much as a technology.
- Giovanna highlighted the importance of training and promoting and to create a promotional template and a message all members can use and translate in various languages.
- Katia, Peter and Mallikarjun suggested to have a common presentation that all members use to promote RSCVD and Talaria and to have standard promotional materials to share with the library forum.
- Silvana confirmed that RSCVD is not officially launched and still in its early adopter's phase. And soon, the RSCVD website will have the IFLA domain. Members will be updated as soon as the move is done.
- Giovanna mentioned that more people will join Talaria after closing the old website.
- Loriana suggested to create a template to spread the launch of the new website.

4. Technical Development and Assistance

- Technical assistance in Talaria use.

5. Reporting to the DDRS Committee

- Presenting oral communications to the committee
- Writing the annual report.

3. *Talaria*

- To keep improving the user Experience in Talaria, Ibrahim shared several comments and requests from librarians:
 - Setting an alert to the receiving institution when request is submitted, as many libraries don't open the website frequently.
 - Adding the directory of libraries at the Talaria home page. (library name + email)
 - Statistics are still not available in Talaria, but Silvana promised to provide basic statistics upon requests.
 - Adding operators and more features in the new enhanced version.
 - Peter Bae suggested to draft a message on Talaria website referring users to the new RSCVD website like a pop-up message that the service will migrate to the new platform.
 - Creating a list of FAQ to the listservs.

4. IFLA Vouchers

- The future of the IFLA vouchers was discussed and Ibrahim suggested DDRS to run a survey to know who is still using the vouchers, to determine what the future looks like.
- Ertugrul checked the possibility to push the Governing Board to change the way of payment.
- Tom suggested to communicate with the IFLA voucher program and discuss the currency/payment as it is related to RSCVD.
- Carmen confirmed that the IFLA vouchers are still used successfully in Spain.

5. *Ending*

- It has been decided to keep meeting periodically every 2nd Wednesday of each month.
- The meeting was concluded at 5:25 PM and Carmen thanked everyone for attending the meeting.