



# The experience of the thematic guide service in the Library of the Escuela Nacional de Administración Publica

**Autoridad Nacional del Servicio Civil - SERVIR**Marzo 2024





# Information alert "In 1 Minute" the only service to disseminate massively



# Why do we choose thematic guides?

- ☐ To make all the library services visible and keep it updated (autonomy).
- ☐ Bring together the library's collections on a single platform.
- □ Value relevant open access information on public management and civil service reform.
- ☐ Prepare thematic subject or instructional guides in an interactive and free access way.
- Measure the impact of access to library resources and services.

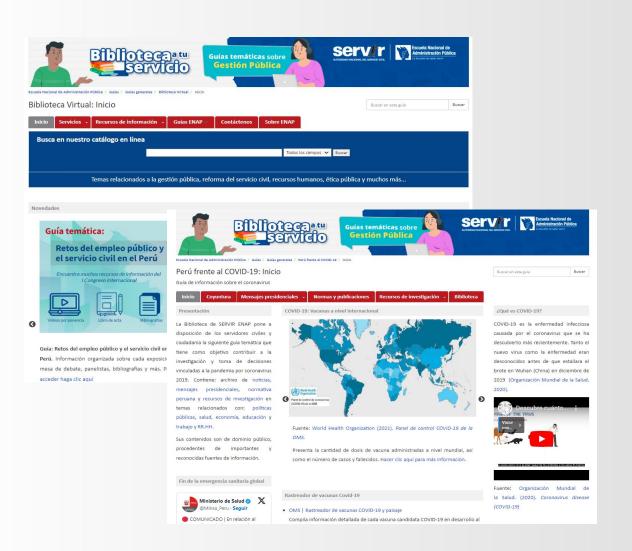








#### It all started a little before COVID-19



- ☐ In December 2019 we contracted the thematic guide service with Springshare.
- ☐ In the first half of 2020 we implemented 4 thematic guides. One of them was the "Virtual Library" guide.
- ☐ We currently have 14 thematic guides.
- ☐ From March 2020 to date, more than 280 thousand views have been recorded.

https://guias.enap.edu.pe/

### Thematic guides and collaborative work

- ☐ 3 thematic guides have been implemented with the Skill Development Office of SERVIR.
- ☐ The thematic guides of the Excellence Challenge Research Bank, Excellence Challenge Yearbook and Training Management for public entities of the Skill Development Office were implemented between 2020 and 2022.
- ☐ To prepare thematic guides on specialized topics, we turn to the entity's experts for their validation and contributions (Thematic guides such as "Ethics and public integrity" and "Labor law in the public sector")









# Thematic guides - Capacity Development and Performance Management of the Civil Service



https://guias.enap.edu.pe/anuario-retoexcelencia

### Sharing our experience

- ☐ In 2020 we provided technical advice to the Ministry of Justice and Human Rights (MINJUSDH) within the framework of the Bicentennial Legal Library project.
- □ In 2021 we shared our experience on the subscription procedure and implementation of thematic guides with the Library of the Faculty of Environmental Engineering of the National University of Engineering (UNI).









### Thematic guides - MINJUSDH y UNI



https://fiauni.libguides.com/ingambiental

### What are we exposed to?

- Uncertainty to maintain the thematic guide service with companies not domiciled in Peru, since the process is cumbersome (it involves a market study, validation of the quote, preparation of a technical report and legal report and publication in the Electronic State Contracting System SEACE).
- ☐ Institutional budget cut that prevents contracting the service of licensed thematic guides and implies looking for other cheaper alternatives.





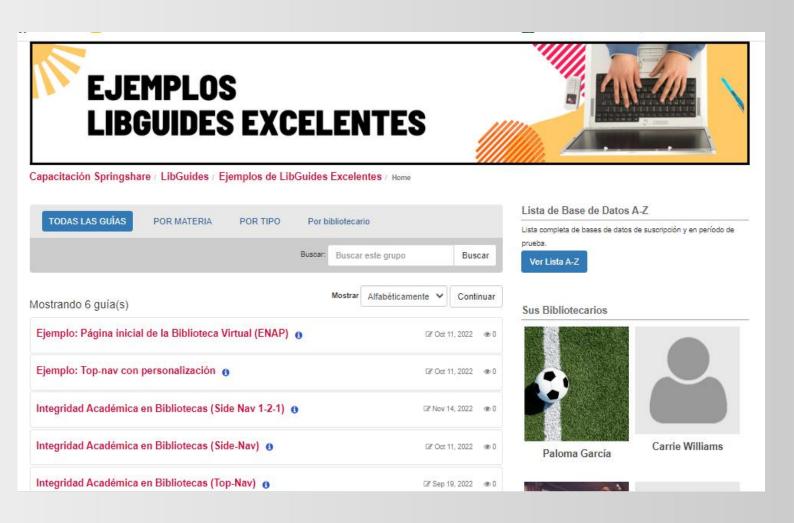




#### **Recognition of effort**

☐ In 2022, the company
Springshare recognized
the Virtual Library guide as
"a good example" of
libguides

https://springybib.libguides.com/ejemplos -libguides







### **ENAP Library**



#### **Opening Hours:**

Monday to Friday: 9:00 – 6:00 p. m.

Request for information or general queries: biblioteca@servir.gob.pe

#### Library team:

- Eva Bolívar : ebolivar@servir.gob.pe
- Evelyn Iparraguirre: eiparraguirre@servir.gob.pe
- Renato Rondinelli : rrondinelli@servir.gob.pe



(+51 1) 206 - 3370

info@servir.gob.pe

www.gob.pe/servir

Pasaje Francisco de Zela 150, piso 10 Jesús María, Lima.



