



The International ILL Toolkit: Building Better Connections

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Problem:

Barriers to international resource sharing for physical loans and article/chapter copies can often include:

- Identifying overseas libraries owning needed items that are not available domestically
- Finding contact info for libraries that are willing to fill requests internationally
- Being able to communicate an ILL request in the native language of a potential library

Solution:

The new online **International ILL Toolkit** is a **freely** available, crowd-sourced effort developed by the OCLC SHARES resource sharing consortium and designed both to promote and enable greater ease of global sharing among libraries.

Parts of the Toolkit:

1. Lists of 270+ known international lending libraries in 35+ countries, with ILL contact, catalog, delivery, and payment information!

New entries in green. Last updated: 5/23/2022		Lenders Outside the U.S. Listing - crowd-sourced effort initiated by the OCLC SHARES resource sharing consortium. We invite you to submit information about interlibrary loan lenders that are not suppliers on the OCLC resource sharing network by using this form. Fill in all fields for which you have data. The listing is freely available to all members of the global resource sharing community. Join with us and help make this resource even better! Send comments, edits, or removals to massied@oclc.org .						
Country	Institution/library (translated name)	Institution/library name (original language)	Lender OCLC symbol	Lender ISIL Symbol	ILL email address	City	Continent/region	ILL Web site URL
Italy	University of Parma - Humanities Library	Biblioteca Umanistica dei Paolotti - Università di Parma	ITPAR	IT-PR0240	ill-lettere@unipr.it	Parma	Europe	https://www.biblioteca.unipr.it/ill/servizi/presilio-interbiblioteca-carlo-e-fornitura-articoli
Italy	University of Pisa	Università di Pisa	Multiple	Multiple		Pisa	Europe	http://www.sba.unipi.it/en/services/interli
Italy	University of Siena - Humanities Library	Università di Siena. Biblioteca di Area umanistica	Multiple					
Jamaica								

New entries in green. Last updated: 4/25/2022		U.S. Lenders Listing - crowd-sourced effort initiated by the OCLC SHARES resource sharing consortium. We invite you to submit information if you are a U.S. lender that accepts requests from international libraries that are not on the OCLC resource sharing network by using this form. Fill in all applicable fields. The listing is freely available to all members of the global resource sharing community. Join with us and help make this resource even better! Send comments, edits, or removals to massied@oclc.org .						
Institution/library name	Lender OCLC symbol	ISIL	ILL email address	City	State	ILL lending web site	Online catalog	
Baylor University	IYU	US-txwb	BU_ILS@baylor.edu	Waco	Texas	https://libanswers.baylor.edu/faq/317038	https://baylor.primo.exlibisgroup.com/discovery/search?lib=baylor&search_scope=MyInstitution&search_scope=MyInstitution&vid=01BUI_INST:BAYLOR&lang=en	
Binghamton University	BNG	US-nbisu	mainill@binghamton.edu	Binghamton	New York	https://www.binghamton.edu/libraries/services/reader-services/interlibrary-loan/	https://www.binghamton.edu/libraries/	
Brandeis University	MBB	US-mwalb	ill@brandeis.edu	Waltham	Massachusetts	https://www.brandeis.edu/library/borrowing/ill/lending.html	https://search.library.brandeis.edu/	
		US-oct	margaret.breidenbaug@cincinnati-state.edu	Cincinnati	Ohio	https://www.cincinnati-state.edu/library/	http://csluis.cincinnati-state.edu	
				Williamstown	Massachusetts	https://www.clarkart.edu/library/library-services	https://francine.clarkart.edu/	
				Clemson	South Carolina	https://libraries.clemson.edu/our-organization/policies/interlibrary-loan-policy/	https://libraries.clemson.edu/	

2. Tips and hints for searching regional or national union catalogs by country/region!

Country/region	Tips and tricks	Entry contributed by	Entry last updated M/DD/YYYY
General	The conduct of international interlibrary loan is regulated by the guidelines found in the International Federation of Library Associations and Institutions (IFLA) document International Resource Sharing and Document Delivery: Principles and Guidelines for Procedure (2009).	millier.2507@osu.edu	5/17/2021
General	Many international libraries accept re-usable IFLA vouchers as payment for ILL requests instead of money. Vouchers come in full (EUR 8) or half voucher (EUR 4) varieties. North American libraries can purchase IFLA vouchers from OCLC via blank workform in WorldShareLL and ILLiad or via an online order form.	millier.2507@osu.edu	4/27/2021
General	Resource Sharing during COVID-19 (RSCVD) Interlibrary loan professionals in not-for-profit libraries can request scans of articles or book chapters from volunteering libraries located around the world. Additional details available via the RSCVD FAQ .	lapis@upenn.edu	5/6/2021
General (mailing)	Information regarding suspension or disruption of international mailing, using the United States Postal Service (USPS) may be found at International Mail Disruptions (USPS)	lapis@upenn.edu	10/19/2021
Australia	Search TROVE for holding libraries. Find lender contact info in Australian Interlibrary Resource Sharing Directory .	millier.2507@osu.edu	
Belgium	Search the Belgium Union Catalog for holding libraries.		

3. ILL request templates for copies or loans in 12 different languages!

Instructions: Copy (Ctrl + C) desired cell and paste into email, Word doc, Excel, etc. to customize.

ILL Request Template (English)

Dear interlibrary loan colleagues,

May we please obtain the following item for our patron's research and private study?
We are willing to pay up to [insert your max cost] and can pay with IFLA vouchers if accepted.
Please let us know if you are unable to provide. Thank you for your consideration!

[Your Name]
[Your Position Title, Institution]

****COPY REQUEST****

Transaction Number:
Journal/Book Title:
Article/Chapter Author:
Article/Chapter Title:
Volume:
Issue:
Month:
Year:
Pages:
ISSN/ISBN:
OCLC#:

Arabic/العربية

رغبتنا في الحصول على المواد التالية من أجل بحثنا وأبحاثنا أعضاء هيئة التدريس والباحثين؟
إذا كانت لدينا ، فنحن مستعدون لدفع المبلغ الأقصى الذي نريده مقابل الحصول على المواد التي نريدها.
نرجوا إخبارنا إذا كنتم غير قادرين على تقديم هذا الطلب. شكراً جزيلاً على اهتمامكم.

[Your Name] [Your Name]
[Your Position Title, Institution] [Your Position Title, Institution]

Chinese (Traditional)/中文

我們可以為用戶的研究和私人學習獲得以下
我們願意最多支付 [insert your max cost]。
如果您無法提供，請告知我們。謝謝您的考慮。

[Your Name] [Your Name]
[Your Position Title, Institution] [Your Position Title, Institution]

****COPY REQUEST 要求復制 (**COPY REQUEST**)**

رقم التسوية (Transaction Number) 交易號 (Transaction Number):
عنوان الكتاب/الوثيقة/الرسالة (Journal/Book Title) 期刊 / 书 (Journal/Book Title):
الكاتب/فصل الكتاب/الفقرة مؤلف (Article/Chapter Author) 文章或章節作者 (Article/Chapter Author):
عنوان الفصل أو فصل الكتاب (Article/Chapter Title) 文章或章節標題 (Article/Chapter Title):
المجلد (Volume) 卷 (Volume):
العدد أو الجزء (Issue) 期 (Issue):
الشهر (Month) 月 (Month):
سنة النشر (Year) 年 (Year):
عدد الصفحات (Pages) 頁數 (Pages):
ISSN/ISBN:
OCLC# OCLC#:

Find the **FREE** International ILL Toolkit at:

<https://bit.ly/3DvOJiK> or



What can you do?

- Share the Toolkit with resource sharing staff at your library for them to use!
- Submit your library to the Toolkit as an international lender at: <https://forms.gle/tL28A99b2fyNW6aS9>
- For more details on the Toolkit, see webinar recording at: <https://youtu.be/Ej2nuSNv5s4>
- Look for future webinars/town halls on international borrowing

Send questions or comments on the International ILL Toolkit to its creators:

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