



# IFLA Section Document Delivery and Resource Sharing

## Approved Minutes of DDRS Section Standing Committee Meeting

Teleconference (Zoom), 12 December 2024

### Attendance:

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### 1. Opening:

- Welcome and apologies.
- Chair of the DDRS Standing Committee opened the meeting with the welcoming remarks and notified the Approval of the agenda.
- Agenda was unanimously approved.

### 2. Guest participation by NISO "Exploration of new ISO 18626 functionality interesting group:

- Guests are Mark Paris, from the University of Brandais, Sebastian Hammer co-founder of Index Data from Denmark and lives in the USA and Xuang Pang (Lily) from the University of Florida.
- The group has been talking to various entities: IFLA, vendors who support ILL systems and the Center for Interlibrary Loan Transactions (CILLT) regarding the ILL financial transactions. They shared their presentation introducing the initiative:
  - A look at the data and current thinking of ISO TC 46/SC 4/AHG 1 as seeking more feedback.
  - Formed after the ISO plenary meeting in May 2023 to look at the landscape of ILL financial transactions.
  - Looking to address a variety of pain points related to the manual processing form ILL teams (Invoices, credit cards, etc.), lack of level of interoperability when it comes to the cost of ILL.
  - The goals are to reduce costs, faster transactions times, enabling libraries to share their resources without barriers.
  - A survey among various institutions showed a response of 62% of Academic library, followed by 15% from National Library or State Library. 6% School Library, 4% Consortium or Regional National Library Network, 3% Other Special Libraries (Governmental libraries), 2% Public libraries, 2% Library Technology Vendors/providers and 3% Other.
  - The survey represented 321 International libraries, but with a majority of 43% from the USA, 12% Canada, 11% China, with many other representations: Albania, Andorra, Australia, Azerbaijan, Belarus, Belgium, Bosnia and Herzegovina, Brazil, Bulgaria, Denmark, Estonia, France, Ghana, Hong Kong, Iceland, Ireland, Kenya, Lithuania, Luxembourg, Malaysia, Mauritius, Mexico, Montenegro, Netherlands, The, New Zealand, Nigeria, Panama, Philippines, The, Qatar, Serbia, Somalia, South Africa, Spain, Taiwan (Province of China)Trinidad and Tobago, Uganda, Ukraine, United Arab Emirates, The, Zimbabwe, Italy,

Germany, Czechia, Switzerland, Japan, United Kingdom of Great Britain and Northern,

- From the National Library and Consortium Perspectives on a central payment mechanism the answers were a minority answering yes already providing the service, larger group answered they would consider performing the function and the majority answered no, as they do not perform this function and would not consider doing so.
  - About Library preferences for payments using IFLA vouchers, Vendor-based payment systems, Check, Credit card, EFT, Shared payment systems, Reciprocal Lending: showed a majority using IFLA vouchers among Academic Libraries, National Libraries, Public Libraries.
  - A discussion moved toward recommendations based on the facts from the survey, asking our thoughts and looking to have more dialog with IFLA about making their voucher system a digital system.
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- Tuba highlighted the challenges resulting from the various definition of consortia from one country to another making it more difficult for central billing system. She also told the group that IFLA (HQ) approached the DDRS Committee to discuss the potential of moving from the plastic vouchers to E-vouchers.
  - Tina mentioned that the subject has been discussed earlier by Peter Collins when he used to be the chair of DDRS.
  - Carmen as a defender of the IFLA vouchers highlighted that the problem does not come from the Plastic vouchers, but from the customs between countries, and this led to a tremendous reduction in ILL transactions related to books.
  - Donald suggested the importance to ask vendors to implement the standard 18626.
  - Sebastian to look at the interoperability goals, and understanding what the standard can do to simplify the vouchers mechanism.
  - Mark recommended that as DDRS has a direct connection with IFLA, to nominate a representative as an expert.

- Tuba suggested that DDRS can play the role between the group and IFLA HQ.

### **3. Updates on Action Plan**

- a. Updating the guidelines,

Andy provided an update, although could not attend the meeting:

- investigated and confirmed (via IFLA) the approach to submit new guidelines.
- Reviewed the current Guidelines and agreed they need a major overhaul.
- Revised the DDRS (Hermes) paper and intend to use that as the basis / reference for an updated set of Guidelines.
- Liaising with his colleague here at the BL to compare how they are updating the Guidelines in the Public Library Standing Committee.
- To provide an estimated timeframe after the holidays.

### **4. Short evaluation of ILDS 2024**

- On behalf of his colleagues as local organizers, Elchin expressed his satisfaction with the meeting, noting that it successfully achieved its goals. He also confirmed that the papers will be published in the IFLA repository as part of the post-conference procedures.
- Tuba shared her concerns regarding the financial balance of the conference, and Elchin reassured her that there was no deficit, with the details to be shared soon with IFLA HQ. Tuba commended Elchin for the efficiency of the post-conference processes, including sending participation certificates, photos, and the overall high level of organization by the Baku team. She also expressed how at home she felt in Baku, noting the similarities in the environment, language, food, and architecture.

- Katia shared key lessons learned for future conferences, emphasizing the need to focus more on the specific subject and avoid overly general content. She noted that some of the papers were off-topic and highlighted that initial abstract submissions do not always reflect the final content. Katia recommended adopting a more refined approach for determining topics and accepting papers.
- Katia updated the committee about the webinar introducing RSCVD to Palestinian libraries, organized by Dr. Zuhair Bakle, Chief Librarian at ESCWA, on December 11th. The session had 16 participants, including Ibrahim Farah. The webinar was successful, as Ibrahim demonstrated to the participants how to register with RSCVD and request papers. A follow-up for one-to-one assistance with registration will be provided upon request.
- Giovanna thanked Elchin and the entire local committee for the well-organized conference and the comprehensive program offered. She highlighted the value of opening to the world, experiencing diverse cultures, and building connections. Giovanna also expressed her satisfaction with the RSCVD session, which introduced the initiative to new participants and friends from KSA, Iran, Kyrgyzstan, and other countries.
- Carmen expressed her happiness that RSCVD achieved its goals of expanding its reach to more libraries. She emphasized that resource sharing goes beyond scanning—it is also about building meaningful connections between people.

## **5. Future of the Webinar Series:**

- Tuba suggested to have the grant recipients as speakers next time (January-February). Elchin may be the moderator.
- The potential speakers are from Iran and Nigeria.
- Elchin agreed to be the moderator, and to be followed.

## **6. IFLA WLIC 2025 Program Committee**

- Currently, we have Tom, Marit, and Donald on board, but we need additional contributors. We also need to decide on a theme and format.
- Katia suggested focusing on finalizing the theme in January, with a deadline for submissions set for the end of February 2025.

## **7. Election**

- Tuba reminded the committee about the election process and suggested potential new joiners from India and Sri Lanka could enrich the committee.

The meeting ended at 5:00 PM (Istanbul time), and Tuba thanked everyone who attended, and all agreed the next meeting to be on January 9<sup>th</sup> to follow up on the WLIC 2025 theme and the elections.