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The English language edition of the Guidelines is published by K.G. Saur and can be ordered using the following bibliographic details:

The public library service: IFLA/UNESCO guidelines for development.
IFLA Publications 97. Munchen, Germany. Saur 2001. ISBN 3-598-21827-3. \$49

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The Public Library Service



IFLA/UNESCO GUIDELINES FOR DEVELOPMENT



AVAILABLE IN MANY LANGUAGES





Why is this publication important for public librarians?

- It is a practical working document with guidelines and standards to use in developing public library services
- It provides targets for librarians working in libraries at an early stage of development to aim for
- It can be used to persuade politicians and other decision makers of the importance of well funded public library services
- It provides advice on developing priorities and policies for public library services
- It includes examples of how public library services are provided in many countries
- The recommendations and standards are supported by IFLA and UNESCO, the most important international organisations for public libraries.

Quotes from public librarians who have used the guidelines in their organization:

“Public libraries are the most important types of libraries in developing countries as they are accessible to every resident of that area. The IFLA/UNESCO Public Library Guidelines provide policy makers and librarians with a very authoritative and comprehensive document for the development of this crucial group of libraries in their countries.”

Rashidah Begum, Penang State Library Board, Malaysia

“Croatian translation of IFLA/UNESCO Public Library Guidelines gives a new direction for the development of public libraries in Croatia, particularly in recognizing their fundamental mission and improving their legal and financial framework. The Guidelines will especially help in introducing some new services to the end users and bring changes in management and marketing of Croatian public libraries, because of their relevance for a large number of different libraries.”

Jadranka Slobodanac, National and University Library, Zagreb, Croatia



The IFLA/Unesco Guidelines for Development of the Public Library Service have been prepared by a team of experts around the world drawn from the IFLA Section of Public Libraries led by Philip Gill.

They offer guidance, information and examples on how to plan, build and develop a public library service including;

- The role and purpose of the public library
- The legal and financial framework
- Meeting the needs of the users
- Collection development
- Human resources
- The management and marketing of public libraries

The Guidelines contain recommendations on a range of important issues, for example the use of information technology in public libraries, equal access to services for all and taking the library services into the community.

The publication contains full text examples of recent Library legislation, a user charter, building standards and the IFLA/UNESCO Public Library Manifesto as helpful documents for you to use in your library service.

There is a seven page resource list for leading you to further publications with their full bibliographic citation.

The publication is written in a succinct purpose led style of 116 pages. It contains what you need to know drawn from experiences of librarians in public libraries around the world.

Don't re-invent the wheel – save time and money by buying this publication for your library.